



Practice Information Sheet

Address: Level M, Pran Central, 325 Chapel Street, Prahran, VIC, 3181
Email: hello@prahranmarketclinic.com

Hours: Monday to Thursday 8.30am-5.45pm
Friday 8.30am -5.00pm
Saturday 9.00am-1.00pm

Privacy: Your personal and health information is protected under the Privacy Act 1988. We maintain secure, up-to-date health records to provide quality care. You can request access to your records or learn more about your rights by contacting our team.

About Us: Prahran Market Clinic is a medical practice providing rooms for independent doctors and allied health professionals to practice under common goals and values. Particular focus is placed on sexual health and LGBTIQA+ health. Our clinic is proudly involved in HIV clinical research trials and the teaching of medical students

Phone: 03 9514 0888
Fax: 03 9510 8885
Website: www.prahranmarketclinic.com

Care when we are closed:
We are closed all public holidays, any changes to our regular hours can be found on our website, entrance and google profile. For all emergencies outside our usual hours please contact **000** or present to your nearest emergency department.

You can see our full privacy policy on our website www.prahranmarketclinic.com or ask our reception team for a copy.

Our vision: To provide the best possible health care to all patients regardless of sexual orientation, race, gender, religious or ethnic background, income, social and legal status.

Services Offered

Gay & Lesbian health

Transgender health

Sexual health and HIV

Travel Medicine

Immunisations

Employment medicals

Women's health and contraception

Minor procedures such as biopsies, excisions, stitching

Mental health

Wound care

Health Checks

Telehealth Phone and video consultations

(conditions apply) please ask reception

Doctors

Dr Beng Eu (Director)

Dr Jilly Gallagher

Dr Lisa Doyle

Dr Con Hatzis

Dr Nikits Baidya

Dr Sven Strecker (Director)

Dr Varun Kommidi

Dr Rebecca Overbury

Dr Tek Lim

Dr Andrew Lang (Director)

Dr Elissa Ly

Dr Fred Jayawardene

Dr Daffodil Joseph Anton

Practice Nurses:

Andrea Edwards

Amy Pollock

Management Team:

Paul Kandell
(Practice Manager)

Stephen Ngaa
(Accounts)

Nick Hayward
(Reception)

Billing & Fees:

Prahran Market Clinic is a private billing clinic. Telehealth appointments are billed in the same manner as in person appointments. Fees are payable at the time of consultation by cash, Mastercard, Visa, or EFTPOS.

Bulk billing is **not** guaranteed and is available only at the doctor's discretion. We can offer instant Medicare rebates for in person appointments/payments, you will need a debit card for this option. Over the phone payments, can be claimed automatically using Medicare online for automatic claiming if payment is made on the day.

	Weekday	Saturday	Medicare Rebate
Standard Consultation	\$100.00	\$110.00	\$43.90 (\$56.10 gap fee)
Long, Complex, or multiple Concern Consultation	\$170.00	\$180.00	\$84.90 (\$85.10 gap fee)
Prolonged Consultation	\$240.00	\$250.00	\$125.10 (\$114.90 gap fee)

If you do not attend your appointment or cancel within four hours there may be a cancellation/nonattendance fee for your missed appointment up to \$100. Full payment is required on the day of your appointment.

How to make an appointment:

Patients can book an appointment by calling our clinic on 95140888 and speaking with a receptionist, or online via our website www.prahranmarketclinic.com

Please ensure you select the correct appointment type so we are able to allocate sufficient time for your appointment.

On the day of your appointment:

Please try to arrive on time to your appointment, if you are delayed please contact reception on 95140888 and we will try to accommodate you.

Access to the Clinic:

We are located on the mezzanine floor in Pran Central, there is escalator and lift access to the practice.

Please let us know if you need access to interpreter services for your appointment.

Feedback:

Your feedback is important to us, for any feedback you can email hello@prahranmarketclinic.com and address it to the Practice Manager. Alternatively, we have a patient feedback box located in the waiting room. If we are not able to assist you with a complaint you may wish to contact, Health Services Commissioner, Tel [1800 1336 066](tel:18001336066) or Australian Health Practitioner Regulation Agency (AHPRA) www.ahpra.gov.au